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1743
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PATENT
169-274

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert Berliner

CONFIRMATION NO. 6423

Examiner: Thomas Y. Ho

SERIAL NO.: 09/764,530

Art Unit: 1743

FILED: January 17, 2001

FOR: METHOD OF PROVIDING REPAIR
INFORMATION AND DOING BUSINESS
THEREON ON A GLOBAL COMPUTER
NETWORK

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TC 1700

AMENDMENT

CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10)

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Date: October 13, 2003

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Mail Stop Non-Fee Amendment
COMMISSIONER FOR PATENTS
P. O. Box 1450
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Dear Sir:

In response to the Office Action of July 11, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

R marks/Arguments begin on page 5 of this paper.